

# Central Link

He karere tā te Kaunihera ā Rohe o Whakaahurangi  
News from the Stratford District Council

24 Hour Phone 06 765 6099 | stratforddc@stratford.govt.nz | stratford.govt.nz



TE KAUNIHERA Ā ROHE O  
WHAKAAHURANGI  
**STRATFORD**  
DISTRICT COUNCIL

## Council services at Level 3

From Wednesday 1 September, Taranaki will be in Alert Level 3. For Stratford District Council services, this means a couple of changes to our service delivery across the district.

Chief Executive Sven Hanne says, "The move to Level 3 sees a return to normal kerbside collection services with glass bins again possible to be collected at the kerbside. Building inspections can also be booked under Level 3 and these will be carried out following COVID-19 protocol."

"Our staff will continue to work remotely where possible, with some essential workers based at core service sites to deliver services such as water, roading and public information."

"While our community facilities are unable to open to the public at Level 3, I'd like to remind residents that we are still offering a contactless service through our phone 06 765 6099 and email stratforddc@stratford.govt.nz"

"We know this is a difficult time for many, so if you find yourself struggling to meet your rates or any other council bills, please contact us and we will explain the options we have available to help," says Mr Hanne.

## Council services at Level 3

### Rubbish and Recycling

- Normal kerbside collection, including glass bins, resumes. Please put your bins out before 7.30am.
- A reminder to not overfill your blue glass recycling crate. If you've stockpiled glass during Level 4, please put these items out over time if you can't fit them all safely into your blue glass recycling crate.

### Transfer Station

- Normal operating hours resume for the Stratford Transfer Station. To continue to keep our staff and community safe some restrictions will be in place during Level 3:
  - People must be wearing a face covering on entry.
  - People must record their visit by scanning in using the NZ COVID Tracer App or by completing the paper based form available.
- Please be patient when accessing the Transfer Station during these restrictions.
- Opening hours and costs can be found on Council's website [stratford.govt.nz](http://stratford.govt.nz)

### Public Toilets

Our public toilets are closed, with the exception of:

- Clock Tower/Glockenspiel, Broadway Toilets
- Whangamomona
- Tangarakau Gorge

Public toilets will continue to be cleaned by Council contractors (using all necessary precautions and PPE gear).

### Library and Visitor Information Centre

- Stratford Library and Visitor Information Centre remains closed, and items cannot be returned.
- Online services such as access to eBooks and eAudio continue to be available. Visit [stratfordlibrary.govt.nz](http://stratfordlibrary.govt.nz)
- Public WiFi is not available.
- Any fines incurred during this time will be waived.
- You can stay up to date with the Library and Visitor Information Centre by following them on Facebook.

### Facility bookings

Bookings for the Centennial Restrooms and War Memorial Centre will be cancelled until Tuesday 7 September at this stage. People can reschedule their bookings or organise a refund through our Service Centre.

### Animal Services

For any animal service needs, such as wandering dogs, please call us on 06 765 6099.

### Council Meetings

Council meetings are held remotely.

### Building, Planning and Resource consents

- Existing and current building, planning and resource consents continue to be processed remotely where possible.
- Building inspections can be booked in Level 3 and will be carried out following COVID-19 protocols. To book an inspection phone Council's Service Centre on 06 765 6099.

### Water, Wastewater and Stormwater

Services operating as normal.

### Open spaces

- Playgrounds and the skate park are closed to the public.
- Parks and walkways are open for exercise.
- When leaving your home please remember to keep a safe distance from others and wear a face covering.

### Council Service Centre

Our service centre on Miranda Street is closed to the public, but our call centre and emails are staffed. Get in touch by phone or email if you need to.

### TSB Pool Complex

- TSB Pool Complex is closed.
- You can stay up to date with the TSB Pool Complex by following them on Facebook.

### Payments

- Your rates account, water bill, debtor account, dog infringement or parking infringement can still be paid online at [stratford.govt.nz](http://stratford.govt.nz)
- This is a difficult time for many, if you find yourself struggling to meet your rates or any other council bills, please contact us and we will explain the options we have available to help.

### Contact us

- If you need to talk to us we are still available. Please get in touch by calling us on 06 765 6099, or emailing us at: [stratforddc@stratford.govt.nz](mailto:stratforddc@stratford.govt.nz)
- For more updates visit our website, [stratford.govt.nz](http://stratford.govt.nz) or see our Facebook Page.

For the latest information on COVID-19 visit, [covid19.govt.nz](http://covid19.govt.nz) and the Ministry of Health website, [health.govt.nz](http://health.govt.nz)

**DO YOU NEED A KICK UP THE ARTS?**

**APPLY FOR YOUR CREATIVE COMMUNITIES GRANT TODAY!**

Visit [stratford.govt.nz](http://stratford.govt.nz) or phone 06 765 6099 for more information.



### Representation Review 2021

Stratford District Council is reviewing its representation arrangements for the 2022 triennial local authority elections.

**Submissions Close:** 4.30pm, 19 September 2021.

More information on this proposal is available on our website: [stratford.govt.nz](http://stratford.govt.nz)

## Public Notices

### Meeting Schedule - September 2021

#### Public Forum

Tuesday 14 September at 3.00pm

For those wishing to speak please submit an application form to the Chief Executive by 12 noon on Tuesday 7 September 2021.

#### Ordinary Meeting

Tuesday 14 September 2021 at 3.30pm

#### Farm & Aerodrome Committee

Tuesday 21 September 2021 at 12noon

#### Audit and Risk Committee

Tuesday 21 September 2021 at 2.00pm

#### Policy & Services Committee

Tuesday 28 September 2021 at 3.00pm

All meetings are held in the Council Chambers, Miranda Street, Stratford. Meetings will be held by audio visual link if required due to COVID-19 Alert Levels.

**S Hanne**  
Chief Executive



For the latest information on COVID-19  
visit [covid19.govt.nz](http://covid19.govt.nz)

1 September 2021